



FROM THE INSTITUTE PRESIDENT, ANDREW THOMAS

In accordance with the Institute's Constitution, I will be standing down as President at the AGM on 26 October 2006. This being my last LA News, I wish to take the opportunity to thank those who have contributed so much on behalf of the Institute and profession during my time as President. At the top of the list are the Directors of AICLA and our Administrative Officer, Tony Libke and his assistant Jodie Heaton. Having visited each division during my time as President, I witnessed first hand the contribution by Council members and others such as those who assist in maintaining our loss adjusting diploma. Directors and Council members are volunteers who have shown great commitment to AICLA and the profession.

AGM/Directors Meeting

The Institute AGM will be held in Melbourne on 26 October 2006 and all members are invited to attend. The Annual Report for 2006 which includes reports by myself, our Administrative Officer, Division Chairmen and audited financial statements was despatched earlier this week and I urge all members to read the document.

The Board will meet in Melbourne and high on the agenda will be the proposal to lift minimum standards for new AICLA members. The Board believes it is essential that AICLA take the lead in setting industry standards for loss adjusters. Click on the link to view a copy of the proposal [Minimum Standards for Loss Adjusters](#) prepared by Education Director, Leo Fluitsma and Tony Libke, which will be considered by the Board. I invite members to submit any comments regarding the proposal to adminoffice@aicla.org.

The Board meeting will also examine licensing arrangements for loss adjusters, streamlining the membership application process, CPD online, initiatives to boost membership and expansion of educational seminars.

CILA Meeting

I will be attending the Chartered Institute of Loss Adjusters UK luncheon later in the month and have organised to meet with CILA President, Harry Roberts and CEO, Graham Cave about matters of mutual interest. In particular, I will be discussing CILA's strategy in respect of membership in Australia, New Zealand and Asia. I will also compare notes on recent developments and changing trends in the claims industry.

Moving Forward

Despite the continuing commercial pressures on many in the profession and a decline in Institute membership in Australia and New Zealand, I remain buoyant and confident about the future of the profession. I believe the direction being pursued by the Board will ensure that AICLA remains relevant and maintain its central role in training and accrediting loss adjusters. I wish the new Institute President and Board all the best and thank members for their support. Finally, I consider it to have been a great honour to have served as AICLA President.

*Kind Regards,
Andrew Thomas
President*

NEW AND ELEVATED MEMBERS

Congratulations to the following recently admitted and elevated members:

NEW MEMBERS

Name	Class	Division
Nicholas Brackenbury	Ordinary	Queensland

ELEVATED MEMBERS

Name	Class	Division
Stephen Kay	Associate	New Zealand
Budi Maharesi	Associate	International
Binh Tran	Associate	International
Wade Eilersen	Associate	Northern Territory
Matthew Hanson	Associate	Queensland

POSITIONS VACANT

Loss Adjuster – Darwin

An exciting opportunity has become available in Crawford & Company's Darwin office for an experienced Loss Adjuster to manage the branch office.

To be successful in this role you will need to be experienced in a range of domestic and commercial claims. This role will suit a self-motivated, entrepreneurial person who is looking for the opportunity to combine the lifestyle benefits that Darwin has to offer with the development of an interesting practice which we believe has significant growth opportunities

An attractive remuneration package is on offer, including base salary, company vehicle or car allowance, for the successful candidate.

Please direct all queries and your application to the HR Manager at jobs@crawco.com.au or fax your application on (03) 9686 3844.

Loss Adjuster – Melbourne

An exciting opportunity has become available in Crawford & Company's Melbourne office for an external Loss Adjuster with substantial experience in handling domestic and small commercial claims.

The successful applicant will preferably retain professional qualifications, hold current AICLA membership, and have excellent IT, communication (both written and oral) and time management skills. Successful completion of formal Code of Practice training is a must.

An attractive remuneration package is on offer, including base salary, company vehicle or car allowance, for the successful candidate.

Please direct all queries and your application including requests for a position description to the National HR Consultant at jobs@crawco.com.au or fax on (03) 9686 3844.

AICLA offers members the opportunity to advertise positions vacant in LA News. The cost is \$150.00 (+ GST) and the advertisement will be run for up to two months. If you wish to Advertise, please send information to adminoffice@aicla.org. Advertisers can remain anonymous with job applicants responding direct to AICLA.

DIPLOMA ENROLMENTS

With the end of the year fast approaching, members are reminded that only two diploma enrolment periods remain for 2006. The next closing date for the Diploma of Financial Services (Loss Adjusting) and other ANZIIF courses is 24 October 2006.

Information about the subjects and enrolments is available at www.theinstitute.com.au.

CPD ONLINE

Members are invited to contribute items for consideration that they think would be suitable for the new CPD online website being developed for AICLA members. David Thomson, Victoria and Alan Ford, NSW as content expert co-ordinators are working with ANZIIF to source and develop items of assessment for the website.

If you have any information (articles, interesting cases etc.) that you believe would be suitable as Continuing Professional Development content for the website, please forward material to adminoffice@aicla.org.

PI INSURANCE

The Institute supports a Professional Indemnity scheme for members in conjunction with brokers Marsh. The insurance policy is underwritten by CGU and applies to firms in Australia, New Zealand and Asia. Information about the scheme and Marsh contact details are available under "Members" on the AICLA website www.aicla.org.

QUEENSLAND DIVISION NEWS

The upcoming **Construction Risk Insurance Hypothetical** to be held on 12 October 2006 is shaping as a highly successful event with over 60 attendees already registered. [Download Registration Form.](#)

Our final function for the year will be a members (including retired members) and sponsors end of year function to be held at the **Irish Club Brisbane on Friday 10 November 2006**. Further information will be forwarded in the near future.

Queensland members are reminded of the importance of using BSA licensed builders. Attached is an article from M. McCosker from the BSA entitled **Working for Insurance Companies**. [Download BSA article.](#)

INTERNATIONAL DIVISION NEWS

Two new councillors, Paul Rabbitte, Vietnam and Jeremy Song, Malaysia were elected to the International Division Council meeting held on 23 August 2006. The International Division is supporting a joint AICLA/ Singapore College of Insurance Seminar in Singapore on 18 October 2006. The seminar Machinery Breakdown and Construction Insurance will feature speakers Steve Nance, Technical Assessing, Jaye Kumar, Australian Network Adjusters (WA) and James Ong, Maphilindo International Sdn Bhd. It is hoped that further joint seminars will be held in the future.

NSW/ACT DIVISION NEWS

Our Annual Golf Day is shaping up to be a fabulous day at the **Coast Golf Course on Wednesday October 11th**. Limited places are left. If you would like to take part – please contact Jan Thompson on 9456 0926 for further information.

Diary Note: Christmas Drinks will be held at the **Harbourview Hotel at the Rocks – Thursday 7th December**. We hope our Members and their guests will be able to join us to celebrate the “silly season” and recognise and thank our Diary Sponsors. Last year we had a great time in a great part of the City – there is nothing like “The Rocks” at Christmas. Further information will be sent to members shortly.

We are still short 3 members for our 2007 NSW/ACT Committee. If you would like to join us – please contact Jan Thompson on 9456 0926.

VICTORIAN DIVISION NEWS

Victorian division will be having a golf day on either 17th or 24th November 2006 and a further notice will be forwarded to all members in the near future. Please contact Margaret Rogers on (03) 9773 5758 to book a spot as they are filling fast.

NEW ZEALAND DIVISION

The New Zealand Division seminar held 4 – 5 August 2006 in Wellington was a tremendous success. Attendance was down to 32 from the 2005 record high of 45 but the quality of the technical sessions was one of the best. An Auckland airport fog prevented some from attending whilst others sat out the fog delay and finally made it later in the day. An address was made on the future of the loss adjusting profession by President, Andrew Thomas. Other speakers included Lance Dixon from EQC on latest trends and planning, Leon Briggs, Godfreys, his personal experience as a loss adjuster from Hurricane Katrina, Detective Superintendent Don Allan, the N.Z. Police Intelligence Unit for the ears of those attending only, Kevin Sullivan, Phillips Fox on the latest insurance law developments, Paul Cooper, Regenisys on decontamination of electrical and mechanical equipment, Alistair McRea, Wellington Photographic Supplies on the latest in digital, Dougal Fergus, N.Z. Diving and Salvage Ltd on his experiences of marine hull salvage and finally Paul Dorset, Vero on the repairer network and supply of parts arrangements. Rugby at the Westpac stadium was a great night out. Thanks to our Secretary Bruce Weeds and Grahame Smith of McLaren's Young for organizing the event.

The Division Chairman, Peter MacLeod attended the Insurance Brokers Association of New Zealand (IBANZ) conference 24th-27th August 2006. Over 300 attended the conference held in Adelaide, Australia where the three main loss adjusting firms from New Zealand were represented with a stall each. The technical sessions were very interesting with Regulation imminent for all brokers in the New Zealand insurance market. A highlight as a loss adjuster was the session on latest law developments with insurance claims and the need for brokers to be aware of the outcome. Other sessions on business development, motivation and the wonderful entertainment provided by insurers in the evenings made for an excellent conference.

