



FROM THE INSTITUTE PRESIDENT, ANDREW THOMAS

Representatives from the Institute, Leo Fluitsma, Tony Libke and I recently met with Philip Maguire, ICA Deputy CEO, and independent consultant Robert Grellman to discuss the latest draft Code of Practice. ICA has advised that they are keen to work with stakeholders including AICLA to ensure the code has widespread industry support. I am pleased to say that our discussions with ICA were open and frank and we have been assured our areas of concern, in particular regarding training standards for those involved in providing claims advice, will be seriously considered by the ICA working party. The consultation process has not been finalised but is nearing an end and we expect feedback and possible further consultation in the near future. The new draft code is significantly different to the original draft code, which was very technical. The new draft code is concise, easy to understand and is far broader in the application than the current code. For instance, it not only covers service providers but also insurance company employees. Also, the code is being extended to cover commercial policies (excluding statutory classes such as workers compensation, third party motor vehicle and marine insurance) in addition to personal lines of insurance.

Planning arrangements for the convention have been largely finalised. **All we need now for a successful convention is your support.** An excellent line up of leading insurance industry speakers has been assembled for the convention. **The early bird registration rate of AUD\$700.00 has been extended until 8 April 2005** so if you haven't already registered please do so now. A copy of the brochure and registration form can be found at <http://www.all-occasions.com.au/conferences/ACC/reg.htm>

I am pleased to advise that we recently secured the Earthquake Commission New Zealand as a silver sponsor and O'Brien Glass, Munters Pty Ltd, Express Glass Pty Ltd and International Recovery Services as booth sponsors for the convention. Also other industry groups ANZIIF, AIRM and ICT will have booths at the convention. The convention is the showcase event for the Institute and I look forward to meeting many members at Manly in May.

I commend the WA Division and other insurance industry groups for their initiative in holding the WA Insurance Expo to promote careers in the insurance industry. I would also like to thank Stephen Thorpe and the SA Division Committee for the excellent insurance luncheon, which I recently attended at the SA Cricket Ground.

Kind regards, Andrew Thomas

President - AICLA

NSW UPCOMING EVENTS

Breakfast meeting - 7.30am - 9.00am

Tuesday 5 April 2005 - Chatswood Golf Club.

The next date to note is the "New Technology in Building Claims" breakfast meeting with Hugh Mountford of Mountford Prider Engineers to present a paper and discussion on new developments. An e-mail invitation and invoice has been distributed to members and the meeting qualifies for CPD points. 7.30am start at The Chatswood Golf Club, Beaconsfield Road, Chatswood. Please respond to Jan Thompson on 0416 051 462 or by e-mail at aicla.nsw.act@optusnet.com.au if you have not already.

Australasian Claims Convention - Wednesday 4th - Friday 6th May 2005 - Manly Pacific Hotel, Manly

Registration brochures have been distributed in the most recent and current editions of Insurance & Risk Professional and the ANZIIF Journal. An outstanding program of speakers and topics is scheduled for the convention and represents very good value, with worthwhile savings available for early bird and bulk registration. If you have not seen or received a registration brochure, full details and a copy of the brochure is available at the AICLA website, www.aicla.org

Annual Luncheon - Royal Yacht Squadron - Friday 8 July 2005

A note for your diary at this stage and we thank those who have already responded looking to reserve places. This is always a popular and well attended event. Invitations with full details and invoices will follow shortly.

ELEVATED MEMBERS

**Congratulations to the following
recently elevated members:**

ELEVATIONS

Name	Division	Class
Lam Chi Wai	International	Associate
Mark Chong	International	Associate
Koh Tan Firm	International	Associate

QUEENSLAND DIVISION NEWS



A good roll up of 62 loss adjusters and insurance industry personnel attended the joint AICLA/ANZIIF breakfast on the topic **"The Impact of Global Warming"**. Guest speakers Grant Robson from GE

Insurance Solutions and Max Leo from Munich Reinsurance delivered well researched and interesting addresses.

A joint seminar with the Queensland Fire Investigators on the topic **"Rights of Access and Evidence Collection"** is being planned.

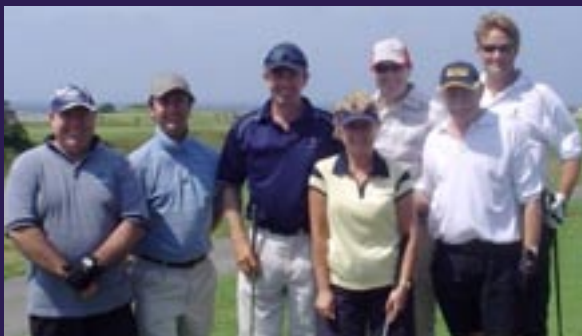
The Annual AICLA Royal Children's Hospital **Charity Golf Day** is scheduled for **Tuesday 7 June 2005** at the Nudgee Golf Club.

NSW DIVISION NEWS

Annual Golf Day - another success

Despite severe storms which struck the Sydney region during February which had seen a significant influx of claims, we are grateful to the 80 players who made a commitment to support their local Institute and attended the scheduled Golf Day at The Coast Golf Course, which proved to be a great day.

Our thanks are again extended to our diary advertisers who supported the event with the following donating prizes; Riverwall Constructions, Express Glass, EMB Carpet Maintenance, Pattersons, RestorX and Alliance Constructions.



The winning team



The second placed team

WA DIVISION NEWS

WA Insurance Expo

The WA Division of AICLA is hosting the **Programme A**, 2.00 – 3.30pm time slot at the WA Insurance Expo on **Friday 15 April 2005**. On last checking the ANZIIF website, this session is now booked out.

A practical view of a variety of claim related topics is being presented with Jaye Kumar speaking on Fusion Claims, John Quinn explaining Claims Leakage, Jim Borthwick discussing



The hard working WA Division Committee is (from left): Brian Sowden (Secretary), Jim Borthwick, Jaye Kumar, Gary Sewell (Division Chairman), Doug Bicknell and Adrian Jutsum. Absent is Ian Clendenning.

the Trauma of Fire, Bill Green talking about Landlords' & Tenants' Fixtures and Fittings, Ian Clendenning explaining Contractors All Risks Claims, and Gary Sewell speaking on Business Interruption Claims.

The Division presentation is followed by a **'Hypothetical'** – Insurance and Indemnity

Issues hosted by AILA after which it is 'Happy Hour' and Expo. Details of the Expo may be obtained by logging onto the ANZIIF website although members should register soon as many are already fully booked.

Members may be interested to explore the 'Hypothetical', which is as follows:

"Ms Jane Austen works for Mansfield Party Pty Ltd. One day Ms Austen falls from a running machine in Mansfield Park's staff gymnasium. Ms Austen's injury is seemingly minor and not immediately reported, but later develops into a major disability. An investigation suggests that one cause of the accident might be a faulty design in the stop button on the running machine. Insurance and indemnity issues arise when Ms Austen sues both her employer and the manufacturer of the running machine.

Will Ms Austen's claim for damages be covered by one or both of the employer's liability insurance and the manufacturer's public liability insurance? Can either insurer rely on any of the exclusions in its policy? Will the late notification of the claim prejudice one or both of the insurers? What can the insurers do when their insureds won't co-operate in the defence of the claim?"

This session is a follow up from the successful 'Hypothetical' presented by AILA at its 2004 National Conference. In September last year, a panel looked at the litigation issues arising from Ms Austen's claim. At the Insurance Expo in April 2005, a new panel of senior legal and insurance industry representatives will examine indemnity and other practical insurance issues arising from the claim."

Speakers: A panel of senior legal and insurance industry representatives.

DISCLAIMER

THE INFORMATION CONTAINED IN THIS NEWSLETTER IS OF A GENERAL NATURE AND IS NO SUBSTITUTE FOR APPROPRIATE PROFESSIONAL ADVICE. NO LIABILITY WILL BE ACCEPTED FOR ANY LOSSES BY PEOPLE ACTING OR REFRAINING FROM ACTING ON THE MATERIAL CONTAINED IN THIS PUBLICATION.