



FROM THE INSTITUTE PRESIDENT, STEPHEN THORPE

Following the Division AGM's in August there will be a new look AICLA Board when it meets in Adelaide on 23 October 2008. Welcome to the new division chairs (and therefore board members):

Ian Lavin	MYI	Queensland
Jonathan Hubbard	GABR	NSW
Brett Tidswell	Technical	SA/NT

A big note of thanks to the retiring directors, Bill Clarke (QLD), Jon Hill (NSW) and Antonio Russo (SA/NT). Bill, Jon and Antonio worked tirelessly for their local divisions and had valuable input and involvement on the Board and the various initiatives undertaken.

There is also one other change, Leo Fluitsma Equity Adjusters steps down as Education Director. Michael Davies – Technical Assessing takes up this role at the October AGM. The contribution by Leo to AICLA can not be understated. Apart from his immense energy and foresight, Leo was one of the driving forces behind the establishment of AICLA 11 years ago, a former President and architect of what is now considered the best education system for loss adjusters in the world. Leo is also a founding member of the International Federation of Adjusting Associations (in fact member number 1). Leo's contributions to the profession of loss adjusting, loss adjusters and AICLA could fill pages. I am sure I can speak on behalf of all members – past, current and future in expressing our profound gratitude.

This is also my last contribution to LA News as President. It has been a great privilege to serve as the AICLA President for the past two years; it only seems like yesterday when I was elected president in 2006!

The Annual Report contains my report on activities for the last 12 months – and I don't intend to reiterate that here. In terms of highlights though, the implementation of new minimum standards and change in membership structure, was, I believe, a very positive step forward for AICLA. Our partnership with ANZIIF in the claims conventions has seen us become a co-organiser of the premier claims event in the region. It remains my hope that the "Careers Kit" developed earlier this year will go some way to correcting our demographic and promoting loss adjusting as an attractive career to young professionals. Finally the Communications and Profile Strategy to be implemented by Phillip Maguire will be a big step forward by AICLA and I look forward to seeing the benefits emerge in the short to medium term.

Finally, I would like to extend a special thanks to those who have been a of a particular assistance to me:

- Tony Libke – Administrative Officer. As a collective we are fortunate to have someone of Tony's calibre running the Institute. Tony's help has been invaluable.
- AICLA Directors over both years – their support has been vital.
- Previous Presidents – these gentlemen built a successful and relevant Institute making my tenure so much easier.
- My employer - GAB Robins who have been very supportive and allowed me to take time to undertake AICLA duties.
- Most importantly - my wife of 23 years Angela, who has been incredibly understanding of the increased work load which inevitably impact evenings and weekends.

Kind regards

Stephen Thorpe

ANNUAL MEETING, ADELAIDE

AICLA will be holding its **Annual General Meeting** at the Stamford Plaza, 150 North Terrace, Adelaide at 4.30pm on Thursday 23 October 2008. The Notice of Meeting and Annual Report 2007/08 have been forwarded by post or email to members. Any member who is unable to attend the AGM in person is eligible to forward a proxy.

DIPLOMA COURSE

The closing date for the next enrolment in loss adjusting studies with ANZIIF is **21 October 2008**. The eight module Diploma of Financial Services (Loss Adjusting) is the basis for the Associate membership of AICLA and **Chartered Loss Adjuster** status. Four modules from the diploma course make up the new **Certificate in Loss Adjusting Practice** which is the minimum qualification required to be achieved by new members within three years of joining AICLA. Information on the course and an enrolment form is available at www.theinstitute.com.au.

ELEVATION FORM

The Administrative Office has developed a simple form for members to use when they apply for elevation in membership. A copy of the Application for **AICLA Membership Elevation** can be downloaded together with the **Summary of the Qualifications** required for classes of membership.

As AICLA does not receive information from ANZIIF on students completing Diploma of Financial Services (Loss Adjusters) modules it is up to members to advise the AICLA Office when they have qualified for elevation in membership.

[Click here to download the application for AICLA Membership Elevation file.](#)

[Click here to download the Qualifications for classes of membership file.](#)

CPD ONLINE

Well, another month has passed already! Don't leave your CPD points to the last minute next June; it's not too early to get those all-important points, and so convenient to add to them in out of hours moments using our on-line CPD initiative.

We've had some feedback that some members have been discouraged by perceived navigation difficulties and so have not fully used this initiative, while others have clearly spent time on the website and have found it of benefit. We would ask you to persevere with the instructions we have provided at the thumbnail, as with a little practice they will become more instinctive.

The thunderstorm season is about to begin and already in the news there is the story of unfortunate death overseas where the victims were thought to be sheltering under a tree during a storm (definitely not to be advised!). Recently one of the national daily papers carried a report of a boat accident in which it was stated 'We knew lightning never strikes in the same place twice, so now we knew we were safe...'. Unfortunately, that's simply wrong! Brush up on your knowledge of this powerful and sometimes very damaging phenomenon, or lay some of those many fallacies to rest by reading our paper (and trying the quick quiz), which is at OFF103.



Step-by-step instructions for accessing our on-line CPD material will be found by clicking here

DIVISION NEWS

New Zealand

The New Zealand Insurance Law Association will be holding its 17th National Conference on 6-7 November 2008 in Wellington. The theme of the Conference is "From the Ashes". The cost for the two day program is NZD\$545 (inc. GST).

Please find attached a copy of the [Conference program](#) and [registration form](#).

Queensland

The Queensland Division End of Year Luncheon will be held at Tattersall's Club on Friday 7th November 2008. Guest speaker for the even will be Michael Hand from ACE Insurance, Sydney. The Luncheon is open to members, guests, retired members and industry suppliers. [A copy of the luncheon invitation is attached.](#)

New South Wales

Wotton + Kearney Insurance Claims Forum - Thursday 30th October 2008

Against the background of the recent financial crisis, 2008 has developed into one of the more challenging years for the insurance industry. The Wotton + Kearney 2008 Insurance Claims Forum will canvas topical issues facing the industry, including the impact of the crisis, the proposed Financial Services Regulatory Reforms and a snapshot of key recent judicial decisions.

Our keynote speaker is David Smith, Chief Executive of Zurich Financial Services. David will address the issue of "Reputation Damage" to Insurers from poor public perceptions relevant to claims management. His presentation will also touch on the issues of Climate Change and the Global Financial Crisis as it affects the insurance industry.

The partners and lawyers of Wotton + Kearney would be pleased if you would join us for our annual Insurance Claims Forum to discuss these issues.

Date Thursday 30th October 2008

Time 4.30pm - 6.00pm
(followed by drinks and refreshments)

Venue Australian National Maritime Museum 2 Murray Street,
Darling Harbour, Sydney

RSVP Please RSVP by 23rd October 2008

Email clare.bottacin@wottonkearney.com.au or telephone Clare Bottacin on 02 8273 9900

The seminar is free of charge

NEW AND ELEVATED MEMBERS

Congratulations to the following recently admitted and elevated members:

NEW MEMBERS

Name	Class	Division
Patrick Wilson	Provisional	New Zealand
Richard Walker-Randall	Affiliate	New Zealand
Johnson Arockiasamy	Provisional	International
Michael Campbell-Pitt	Provisional	International

ELEVATED MEMBERS

Name	Class	Division
Nguyen Lien Phuong	Affiliate	International
Patipan Soodarram	Associate	International



POSITIONS VACANT

Due to market growth, Crawford and Company Australia has various full time Loss Adjusting opportunities available in our Sydney, Brisbane and new Coffs Harbour Office.



Liability Loss Adjuster – Sydney EXCELLENCE IN EVERYTHING WE TOUCH™

- Key accountabilities of these roles include:
- Successful management of a liability caseload
- Compliance with client service requirements
- Review files/reports as required
- Report to State Manager and National Liability Manager on Liability team issues
- Participate in local market activities
- Liaise with Liability divisions interstate

To be successful in this role, you will need to be experienced in the investigation/assessment of liability claims and some experience in a range of domestic and commercial claims would be beneficial.



Loss Adjusters – Brisbane EXCELLENCE IN EVERYTHING WE TOUCH™

Two opportunities have become available in our Brisbane, Queensland office; one for an experienced Commercial Loss Adjuster and another for a general adjuster to join our growing team of loss adjusting professionals. The successful Commercial Loss Adjuster will be involved in handling medium to large property, construction and commercial claims on behalf of our clients, whilst the general adjuster will be involved in handling small to medium domestic and commercial claims.



Loss Adjuster – Coffs Harbour EXCELLENCE IN EVERYTHING WE TOUCH™

We currently have a position available in our recently opened Coffs Harbour Branch (far north NSW Coast) for an experienced loss adjuster.

If you are looking for a lifestyle change along with a new work challenge, this could be your opportunity.

This position would be ideal for an adjuster with experience in both Commercial & Domestic claims, and is looking to take on some Branch Management responsibilities, or some one who is looking to be mentored into a Branch Management role.

For these qualified Loss Adjusting opportunities above, all candidates will need to have substantial loss adjusting experience and preferably retain formal industry qualifications. An attractive remuneration package is on offer including base salary, company vehicle or car allowance and generous bonus scheme for the successful candidates of these Loss Adjusting opportunities

Please direct all queries and your application for any of these opportunities including requests for a position description, to Anna Prusa, National HR Manager at jobs@crawco.com.au or fax your application on (03) 9685 0055. All enquiries and applications will be treated with the strictest of confidence.

AICLA offers members the opportunity to advertise positions vacant in LA News. The cost is \$150.00 (+ GST) and the advertisement will be run for up to two months. The advertisements also appear on the AICLA website www.aicla.org. If you wish to advertise, please send information to adminoffice@aicla.org. Advertisers can remain anonymous with job applicants responding direct to AICLA.