



FROM THE INSTITUTE PRESIDENT, STEPHEN THORPE

It is now less than two weeks before the 2008 Claims Convention (CC08) in Melbourne on 20-22 August. I am pleased that registrations are in excess of 125. We expect final numbers to top 150 as registrations come in over the next week.

Registrations are a good balance of loss adjusters, underwriters, suppliers and others associated with the insurance industry. The convention program built around the theme "Setting Melbourne on Fire" has attracted an excellent line up of speakers. The convention promises to be very informative and an opportunity to mix with fellow loss adjusters and others involved in insurance claims. The convention has received good support from Gold Sponsor Steamatic and Silver Sponsors JB Hi-Fi, Mazzucchelli's, Zamel's, Johns Lyng Group and Munters.

If you have not already done so, you can still register. A copy of the brochure and registration form can be accessed via the thumbnail.



AND THE WINNER IS...

The ANZIIF Insurance Industry Awards dinner and presentation was held at the Sydney Convention and Entertainment Centre on 7 August 2008. The event attracted over 700 participants and has become a showcase event for the insurance industry. The three finalists for Loss Adjuster of the Year were Freemans Australia, GAB Robins NZ and T.J. Sinclair & Associates. Congratulations to those firms and others who entered the awards. I am pleased to announce that T.J. Sinclair & Associates received the accolade as Loss Adjusters of the Year.

DIPLOMA ENROLMENTS

The Diploma of Financial Services (Loss Adjuster) is the underpinning qualification for advancement through the AICLA classes of membership. The course is delivered by ANZIIF, our education partners, and they have in place a flexible study program with frequent enrolment periods throughout the year. The closing date for the next enrolment period has been extended to 12 August 2008.

Information on the diploma course and the enrolment form can be found at www.theinstitute.com.au

NSW LUNCHEON

I had the pleasure of attending the recent NSW Division luncheon at the Royal Sydney Yacht Club.

This is a very popular event with a good cross section of the Sydney claims profession in attendance. I presented Peter Young with his Life membership of AICLA. Peter has had a distinguished career as a loss adjuster since commencing work in 1956 with H.W. Swaton & Co. (Loss Assessors). Peter rose to the position of President of the Chartered Institute of Loss Adjusters (Australasian Division) in 1975. Congratulations to Peter and the NSW Division on another successful luncheon.

NEW AND ELEVATED MEMBERS

Congratulations to the following recently admitted and elevated members:

NEW MEMBERS

Name	Class	Division
Paul Fair	Provisional	International

ELEVATED MEMBERS

Name	Class	Division
Yamunanathan Kanagsabai	Associate	New Zealand
Deborah Crowther	Associate	New Zealand
Julius Chan	Affiliate	International

CPD ONLINE

Human nature is such that the principle of 'Never put off until tomorrow what you can do today' is usually turned on its head! The desk groans under the weight of paper (or, possibly the computer's disk space groans under the pressure of files). Everything must be done yesterday —and with perfection — and before you know it, the end of the year is looming and it is essential to have accumulated sufficient CPD points. Frequent seminars are difficult if you live out of town, and structured in-house learning is not convenient if you run a one man band! If only a few points could be accumulated in the wee hours or after work. They can of course. Just make use of our on-line CPD initiative! It is available 24 hours a day, 365 days a year. Papers and their associated quick quizzes count for between half and one-and-a-half CPD points each, and are being added to gradually.

This month we turn our attention to the New Zealand Fair Insurance Code. Unlike the Australian counterpart, the General Insurance Code of Practice, this is a short and relatively simple code. However, certainly all NZ members must be fully conversant with it. For the Australian members, familiarity with this code is also advisable, both from a general educational point of view, possible portability of skills and for those members who might be called upon to assist our NZ colleagues in times of emergency. You will find this code under LEG102 on our section of the ANZIIF website.



Step-by-step instructions for accessing our on-line CPD material will be found by clicking on the thumbnail

ELEVATION FORM

The Administrative Office has developed a simple form for members to use when they apply for elevation in membership. A copy of the Application for AICLA Membership Elevation can be downloaded together with the Summary of the Qualifications required for classes of membership.

As AICLA does not receive information from ANZIIF on students completing Diploma of Financial Services (Loss Adjusters) modules, it is up to members to advise the AICLA Office when they have qualified for elevation in membership.

Click here to download the application for AICLA Membership Elevation file

Click on the thumbnail to download the Qualifications for classes of membership file



DIVISION NEWS QUEENSLAND

A joint AICLA/ANZIIF/NIBA ISR Workshop was recently held in Townsville. The workshop was presented by AICLA members, Bill Clarke and Ian Lavin, and almost 30 loss adjusters, brokers and insurance company personnel attended. Feedback from the event was very positive and it is anticipated that further activities will be conducted in North Queensland.

The Queensland Division will be having a breakfast seminar, Loss Adjusting Fundamentals, on 27 August 2008 at the Brisbane Polo Club from 7.30- 9.00am. The Queensland Division AGM will follow the seminar.

SOUTH AUSTRALIA

The South Australian Annual General Meeting has been scheduled as follows:

Date: Wednesday, 27 August 2008

**Venue: Goodwood Park Hotel Wine Room
75 Goodwood Road, Goodwood**

Time: 4.00 pm - 6.00 pm

Drinks and Light Snacks will be provided, with on site parking readily available.

Notwithstanding the usual nomination process, nominations for council positions can be made from the floor (proposed and seconded) at the Annual General Meeting. Members not previously involved with the council are greatly encouraged to become involved in an official capacity for the upcoming year.

Please direct any queries to the Secretary / Treasurer, Dan Webb, on 0434 470 016 or via email to dan.webb@freemans.com.au.

WESTERN AUSTRALIA

At a breakfast meeting in July, the Western Australian Secretary presented Tegan Gill with her Associateship Certificate. Tegan had a number of constraints during the journey and in true Adjuster fashion overcame the obstacles. We wish her well in her future endeavours.



Mr Lance Dixon from the Commission continued with an update on the Gisborne Earthquake which occurred just prior to last Christmas. There had been around 6200 claims recorded through an office set up in Gisborne for that purpose. \$11.35 million had been paid out at that time with \$2.4 million paid to the owners of an apartment block which had been badly damaged. There were expectations of around 7000 claims resulting from the incident and all but a few have now been finalised allowing the temporary office to be closed. A full copy of the report by Peter Sloan on the seminar is available by clicking below.

Click here to download the NZ Seminar Report

This photo taken outside the NZ Conference Hotel reminded me of two guys in a popular American sitcom (Boston Legal)



NEW ZEALAND

The N.Z. Division held its 2008 AGM and Education Seminar in Wellington at the beginning of May. The Seminar was opened by Mr David Middleton of the Earthquake Commission who spoke about public expectations when it comes to processing claims.



Auckland branch members at breakfast meeting earlier this year.

POSITIONS VACANT



Claims and Adjusting Opportunities with FREEMANS

Freemans has grown strongly over the last five years to become the second largest firm in Australia. This year our record growth has continued particularly in property and in specialist lines.

If you want to be part of this growth phenomenon, we want to hear from you. In most capital cities and many regional areas we are looking to recruit good adjusters and experienced claims technicians.

Contact us with your resume at recruitment@freemans.com.au

All in strictest confidence.

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Engineering Loss Adjuster

Our Sydney Construction & Engineering Risks team is looking for a Chartered Loss Adjuster with a number of years experience in this field, preferably also a qualified engineer, or other suitable cross qualifications to handle a caseload of Contract Works and Construction Liability claims, including a number of challenging major and complex losses. An excellent remuneration package and a comfortable working environment awaits the successful candidate.

Please apply in strictest confidence to Andrew Thomas by email: andrew.thomas@freemans.com.au or by phone on 0411 310 311.

AICLA offers members the opportunity to advertise positions vacant in LA News. The cost is \$150.00 (+ GST) and the advertisement will be run for up to two months. The advertisements also appear on the AICLA website www.aicla.org. If you wish to Advertise, please send information to adminoffice@aicla.org. Advertisers can remain anonymous with job applicants responding direct to AICLA.