



FROM THE INSTITUTE PRESIDENT, STEPHEN THORPE

Work for loss adjusters in Australia remains very busy with a substantial number of weather events maintaining pressure on loss adjusting resources. As we move into autumn, it is expected that there will be a reduction in these weather related events. However, with the continuing La Nina influence above average rainfall is expected in Eastern States.

I am pleased that the program for the Claims Convention CC08 is almost finalised. The theme for the convention will be **"Setting Melbourne on Fire"** and will be held at the Sofitel Hotel, **Melbourne on 20-22 August 2008**. The convention will be centred around a hypothetical major explosion at Melbourne docks and the myriad of claims resulting from such an event. The convention will feature a wide range of leading experts including loss adjusters, re insurers, brokers, TPA's, forensic and marine experts. We plan to have as the key note speaker a senior executive from the United Kingdom who will set the scene by detailing the impact of a similar major explosion at the Buncefield fuel depot in England in December 2005 which was Europe's largest peacetime fire.

Two events of interest to members are upcoming conferences planned for New Zealand and Singapore. The NZ Division will be holding a conference in **Wellington, NZ on 2 - 3 May 2008**. The program for the event is due to be finalised this week and a copy will be forwarded to members. The NZ Division Chairman, Grahame Smith has advised that members from Australia, Asia and the Pacific are most welcome to attend the conference. The cost of the conference is NZD\$300 + GST, accommodation: Thursday NZD\$145 + GST, Friday NZD\$115 + GST at the West Plaza Hotel, Wellington. The Singapore College of Insurance is conducting a conference from **14 - 16 May 2008 at Raffles City Convention Centre, Singapore**. The International Insurance Conference @ Singapore 2008 has an early bird registration rate of SGD\$700 up until 21 April 2008.



A full copy of the program can be obtained by clicking on the thumbnail

A new information kit "A Career in Loss Adjusting" has been finalised and copies will be distributed to Divisions in the near future. For the first time, we will have in one place an extensive range of information for those entering the profession or just after information about loss adjusting. The kit will include; A Career in Loss Adjusting, Information about AICLA, Diploma of Financial Services (Loss Adjusting) brochure, AICLA Charter of Objects and Professional Conduct, Classes of Membership, Membership Progression and Careers Pathway, Recognition of Prior Learning, etc.

A meeting between AICLA representatives and CEO's from the major loss adjusting firms in Australia was held in Sydney in early March. The major firms now employ some 53% of members in Australia, 69% in New Zealand and 33% in Asia. Such meetings are held annually and are a valuable opportunity to outline initiatives by AICLA and receive feedback from the firms. Meetings with CEO's in New Zealand and Asia are also planned in the coming month.

In response to enquiries, our Administrative Officer Tony Libke has compiled a summary of licensing legislation for Private Enquiry Agents/Private Investigators in Australia and the exemption applying to loss adjusters. As members are aware, State Acts covering this area are exempt from licensing loss adjusters involved in insurance or loss adjusting activities. A copy of the summary is below.

On an interesting note there have been recent media reports that ANZIIF is planning to merge with its UK counterpart, the Chartered Insurance Institute (CII). More information should be forthcoming in the next month or so.

Kind Regards,
Stephen Thorpe - President



PRIVATE ENQUIRY AGENTS / PRIVATE INVESTIGATORS

As a general principle, if a loss adjuster is engaged in the business of insurance or of an insurance loss adjustment agency, they do not require a private investigators licence. However, if they undertake a investigative/surveillance role outside that function they may need an enquiry agent's licence.

Current State Legislation (based on documents on file):

Tasmania: Security & Investigators Agents Act 2002

Exempt: A member of the Australasian Institute of Chartered Loss Adjusters acting in the ordinary course of his or her profession while carrying out activity of a commercial agent or an enquiry agent.

NSW: Private Agents & Private Enquiry Agents Act 2004

Exempt: Any insurance company registered under the Insurance Act 1973 of the Commonwealth, any person carrying on business of an insurance loss adjuster on behalf of an insurance company so registered and any employee of such insurance company or any person carrying on any such business.

WA: Security and Related Activities (Control) Act 1996

Exempt: Any body corporate authorised under the Insurance Act 1973 of the Commonwealth to carry on insurance business, while acting in the ordinary course of that business;

Any employee of a body corporate referred to in the sentence above while acting in the ordinary course of his or her employer's insurance business; or

Any other prescribed person, or persons belonging to a prescribed class of persons, while acting in any prescribed circumstances.

Victoria: Private Agents Act 1966

Exempt: Any person bona fide carrying on the business of insurance or of an insurance adjustment agency while acting in the exercise of his functions as such. Or being an employee or agent while acting in the exercise of his functions as such.

Queensland: Security Providers Act 1993

Exempt: A person carrying on the business of an insurance adjustment agency or an employee of the person.

SA: Security and Investigation Agents Act 1995

Exempt: A person who holds the required qualification in loss adjusting while practising as a loss adjuster.

The Australian Federal Government Attorney General's Department initiated in early 2007 a review of State legislation covering enquiry agents, private investigators and security personnel. The objective of the review was to develop uniform national standards for the industry. No industry report has been issued regarding the findings and AICLA will continue to monitor the situation.

CPD ONLINE

Members — especially if new — are reminded that one of the most convenient and flexible CPD options is AICLA's on-line initiative provided on the ANZIIF website. A range of papers are presented, from the very elementary (for new adjusters) to more complex matters, and this range will be added to progressively. This facility is particularly suitable for adjusters who are either in remote locations or who find it inconvenient to attend numerous seminars, as it is available at your desktop 24 hours a day 7 days a week.

This month, we draw your attention to the General Insurance Code of Practice and associated quick quiz questions, which are on the website under the heading LEG101. The General Insurance Code of Practice is of course absolutely fundamental to modern loss adjusting in Australia, and all members are expected to have an intimate knowledge of its provisions.

You are invited to brush up and test your knowledge of this important Code.

Step-by-step instructions for accessing our on-line CPD material will be found by clicking on the thumbnail



NEW/ELEVATED MEMBERS

Congratulations to the following recently admitted and elevated members:

NEW MEMBERS

Name	Class	Division
Ng Eik Chuan	Affiliate	International
Angela Anson	Affiliate	Western Australia
Mark Kenyon	Affiliate	New Zealand
Glen Wong	Provisional	New Zealand

ELEVATED MEMBERS

Name	Class	Division
Michael Collins	Associate	South Australia
Fang Yin Dyana	Associate	International

DIVISION NEWS

NEW SOUTH WALES

The NSW/ACT Division is sad to announce the resignation of their Divisional Secretary, Jan Thompson. Jan has worked tirelessly for the organisation over the last four years arranging meetings, liaising with committee members, assisting with events such as our Golf Day, AGM and by no means least our annual luncheon. The NSW/ACT Division wish Jan the very best in the future. We are pleased to introduce to the membership our new Secretary, Meryl Smith. This is a new role for Meryl; please welcome her.

QUEENSLAND

The first members' activity for the year will be a **luncheon on Thursday, 15 May 2008**. With the summer months having been extremely busy for members, it is hoped that this May event will attract good support from members and guests. The luncheon speaker will be forensic specialist Murray Nystrom.

The annual AICLA QLD Division Charity **Golf Day will be held on Tuesday, 17 June 2008** at Carbrook Golf Club. This event has been very popular with members and guests and raises funds for the Royal Children's Hospital Foundation. Carbrook Golf Club was voted Queensland Metropolitan Golf Club of the Year in 2006.

INTERNATIONAL

The Institute International Development Director, Ian McWalter and the Administrative Officer, Tony Libke will be visiting **Kuala Lumpur and Singapore 20 – 23 April 2008**. Meetings are planned with members, loss adjusting company chief executives and insurance associations in the region.

As mentioned in the President's report, SCI is holding a **conference in Singapore 14 – 16 May 2008**. Ian McWalter, the AICLA International Development Director will be a guest speaker at the conference.

POSITIONS VACANT

ECHELON LOSS ADJUSTING

SENIOR LIABILITY LOSS ADJUSTER

Echelon Loss Adjusting ["ELA"] is a division of Echelon Australia Pty Ltd and was established in July 2004 as a national, specialist liability loss adjusting and investigation practice.

We are looking for an experienced senior liability loss adjuster to manage our Sydney branch.

The successful candidate will manage a mixed portfolio of liability claims for a wide range of clients, including Australian and London based insurers, lawyers, government departments and corporate clients. He/she will also be expected to manage client relationships in New South Wales, and pro-actively develop new business.

Please apply in confidence to the National Manager, Loss Adjusting, Echelon Australia Pty Ltd, Level 10, 468 St Kilda Road, Melbourne 3004.

Or apply on line:

vanwj@echelonaustralia.com.au

Visit our website:

www.echelonaustralia.com.au

LIABILITY LOSS ADJUSTER

An exciting opportunity has also arisen for an experienced and energetic liability loss adjuster to join ELA's Brisbane branch.

The successful candidate will manage a mixed portfolio of liability claims for a wide range of clients, including Australian and London based insurers, lawyers, government departments and corporate clients. He/she will also be expected to assist in managing client relationships in QLD, and pro-actively develop new business.

Please apply in confidence to Ian Godson, Branch Manager, Echelon Loss Adjusting, Level 1, 25 Evelyn Street, Newstead QLD 4006.

Or apply on line:

godsi@echelonaustralia.com.au

Visit our website:

www.echelonaustralia.com.au



FREEMANS

CLAIMS AND ADJUSTING OPPORTUNITIES

Freemans grown strongly over the last five years to become the second largest firm in Australia.

If you want to be part of this growth phenomenon, we want to hear from you.

Liability – we are looking for a liability adjuster in Perth and a Team Leader in Sydney.

Commercial Property – we have opportunities in Sydney, Wollongong, Melbourne and Perth

Domestic Property – Perth, Brisbane, Rockhampton, Parramatta, Sydney and a trainee position in Canberra.

Claims Support vacancies are in Brisbane, Gold Coast, Townsville, Sydney and our Marine office in Brisbane.

Our Brisbane office is also looking for a Claims Manager.

Contact us with your resume at

recruitment@freemans.com.au. All in strictest confidence. Make your career move today.

QBE INSURANCE

LOSS ADJUSTING CAREER OPPORTUNITIES – NSW & QLD

As a result of internal promotions, we are seeking 2 qualified Loss Adjusters to join our successful and cohesive team.

To be successful you must have ANZIIF (Associate) qualifications, solid property claims experience and a friendly manner.

To apply, please visit our website at www.qbe.com.au and submit your resume online. For further information, please contact Alexis Dunstan on (02) 9375 4229.

AICLA offers members the opportunity to advertise positions vacant in LA News.

The cost is \$150.00 (+ GST) and the advertisement will be run for up to two months. The advertisements also appear on the AICLA website www.aicla.org. If you wish to Advertise, please send information to adminoffice@aicla.org. Advertisers can remain anonymous with job applicants responding direct to AICLA.