



## FROM THE INSTITUTE PRESIDENT, STEPHEN THORPE

**2007 has started with widespread bushfires in Victoria, Tasmania, Western Australia and to a lesser extent in other Australian States. There have also been devastating floods in Southern Malaysia, Indonesia and just in the last week flooding in Northern Queensland. By all indications 2007 is shaping up to be another busy year for loss adjusters.**

The Insurance Council of Australia (ICA) is undertaking a review of its catastrophe response arrangements and I am pleased that they have involved AICLA in the drafting of the new guidelines. This early involvement of AICLA in the new guidelines is a recognition of the important role of loss adjusters in any disaster. It is anticipated that the new catastrophe response arrangements will be finalised in the near future.

I am pleased to report that arrangements for the 2007 Australasian Claims Convention are almost finalised. The convention is planned to be held in July/August at a venue in Sydney. I expect to make a formal announcement about the convention in the near future.

CPD online is advancing well with loss adjusting material being developed in conjunction with ANZIIF. Using CPD online, members will be able to access and complete training material via the internet and receive continuing professional development (CPD) points.

A new streamlined membership application process is now available. Under new arrangements, the number of proposers etc. has been reduced to two (previously up to six proposers and referees were required). Also while the module, Introduction to Loss Adjusting (FSA501) remains, the subject may be completed within six months of joining AICLA. I ask that you encourage your colleagues who are not members of AICLA to join the Institute.

[A copy of the new application form can be downloaded from our website.](#)

While talking about membership, I remind members that enrolments for the Diploma of Financial Services (Loss Adjusting) through ANZIIF have commenced. A copy of all ANZIIF courses handbook and enrolment forms are available online at [www.theinstitute.com.au](http://www.theinstitute.com.au).

On a sad note, two highly respected members of the Institute, Cyril McGee (Vic) and David Mogridge (Qld) passed away over the New Year period. Our condolences to the families of the members.

*Kind Regards,  
Stephen Thorpe - President*

## MEMBERSHIP ELEVATIONS

Members with 5 years loss adjusting experience may be eligible for individual module credits from ANZIIF under the Recognition of Prior Learning (RPL) program. ANZIIF has recently increased resources in this area following the appointment of Bronwyn Mills and offers a service whereby a credit for a subject(s) can be given based on an assessment of a person's work experience. If you wish to find out more about RPL assessments, please contact Bronwyn at ANZIIF on +61 3 9613 7246, email [bmills@theinstitute.com.au](mailto:bmills@theinstitute.com.au).

## AFFILIATES TO ASSOCIATES

Affiliate members wishing to elevate to Associate status are reminded that they are required to complete two Diploma of Financial Services (Loss Adjusting) modules as follows:

- (i) Property & Casualty Loss Adjustment (FSA506) and
- (ii) One elective subject from the Diploma of Financial Services (Loss Adjusting)

These subjects can be completed by way of normal enrolment with ANZIIF or by recognition of prior learning (RPL) as outlined above.

## QUEENSLAND DIVISION NEWS

The first professional development activity for 2007 is a planned joint AICLA/ANZIIF breakfast on Thursday 13 February 2007. Presenters at the breakfast will be Ian Lavin, McLaren's Young (Qld) Pty Ltd and Jaime Abrahamse, Lumley General Insurance who will review Cyclone Larry from a loss adjuster's and insurer's perspectives.

As reported in a separate email to members, highly respected Division member David Mogridge passed away recently following a short illness. David will be sadly missed by all who knew him.

## SA DIVISION NEWS

The South Australia Division held its last meeting for the year at the National Wine Centre on 7 December 2006.

Mr Anthony Bevan, SA Regional Commissioner of the Australian Security & Investment Commission, gave a presentation to 60 attendees with regard to various issues of interest to Loss Adjusters, including:

- ASIC's views on the Loss Adjusting profession and our relevance in today's insurance industry, together with that of other regulated and non regulated professions including Insurers, Brokers and Agents.
- Whether licensing of our profession would be beneficial to the consumer/ insured.
- How ASIC views our independence / impartiality when our fees are paid by the Insurer.
- Suggestions ASIC may have that can better equip us to assist consumers in working through their claims.

The function, which was well supported by members and industry guests, also served as the Division's Christmas get together and was attended by a large number of Retired Members.

The Division's major annual function for industry guests is scheduled to take place in March 2007 and details regarding the event will be made available in due course.

## WESTERN AUSTRALIA DIVISION NEWS

The forthcoming Insurance Expo will be held at the Perth Exhibition & Convention centre on 11 May. This is the second such event with the first held 2 years ago. It "show cases" the insurance industry and AICLA also have a stand at the event.

## VICTORIA DIVISION NEWS

Distinguished loss adjuster and AICLA life member Cyril McGee recently passed away at age 86. Our thanks go to Max Salvesson for compiling the following tribute to Cyril:



**VALE CYRIL HOLT MCGEE  
(1920 - 2006)**

*The Australian insurance industry, particularly the loss adjusting community, has lost a much-loved and respected member, with the passing of Cyril McGee on the 28 December 2006 at the age of 86.*

*Born in South Australia, Cyril began his insurance career with MLC. At the age of 16 Cyril joined the Royal Australian Navy Cadets and 3 days after the onset of World War 2 he was called up by the RAN for active service Overseas including PNG waters and Milne Bay. Cyril attained the rank of Lieutenant and was awarded the Distinguished Service Cross. He was discharged from the Navy on 6 February 1946.*

*On returning to civilian life, Cyril's daughter Jeanette was born and the family were devastated to discover that she was deaf. Learning that there were schools in the UK that specialised in teaching deaf children to speak, the family decided to move to the UK. Cyril went ahead by ship, working his passage as an officer, and the family followed.*

*Cyril joined Toplis & Harding Loss Adjusters in the UK and the family spent 7 years there before returning to Australia where Cyril took up the position of manager of the South Australian business of Toplis & Harding. He then moved to Victoria as Managing Director of their Australian operations.*

*Cyril's expertise as a Loss Adjuster was widely acknowledged in Australia and Overseas. Major loss event involvements for Cyril included the West Gate Bridge collapse, the failure of the King Street Bridge, Cyclone Tracy and construction claims during the development of the Ok Tedi copper mine in PNG.*

*He held the appointment of Chief Adjuster of the Nationwide Insurance Emergency Service for many years from 1978.*

*Cyril was deeply involved with insurance industry associations throughout his career. He had joined the UK Chartered Institute of Loss Adjusters in the late 1940's and was elected as a Fellow of the Australian Division established by supplemental charter in June 1974. He served as a Councillor and as a Chief Examiner.*

*Cyril was also a Fellow of the various Australian Loss Adjuster Institutes then existing, serving as a Councillor and Chief Examiner of Institute of Fire Loss Adjusters Australasia and as an examiner for the former Australian Institute of Loss Adjusters.*

*While very active within the Loss Adjusting Institutes, Cyril was also a member of the Insurance Institute of Victoria and involved with governance of the Institute's affairs, joining the committee in 1972 and serving as President in 1975-76. He subsequently joined the committee of Past Presidents to plan the Victorian Institute's Centenary celebrations in 1984. Two colleagues from this time, Max Salveson and Walter Spratt, remember him with great affection.*

*"He invested more time and energy in his period as President than anybody else before him" said Walter. "He gave so much and achieved a great deal, all of which the IIV was fortunate and grateful to benefit from".*

*Max also remembers Cyril as being very generous. Notwithstanding his membership of other Institutes, he gave his time and expertise to them all. "Cyril dedicated himself to the education and development of his industry colleagues. He helped so many people and we were lucky to have him involved to the extent he was and despite the pressures, he was such a gentleman. It was a pleasure to work with him".*

*After finishing corporate life Cyril continued actively as a Loss Adjuster for particular clients including claim's preparation for broker clients until poor health intervened.*

*His close friends will also remember him with deep affection and respect. His energy and commitment to helping others was remarkable and a measure of the man. He is sadly missed.*

**Max Salveson**

## PI SCHEME FOR MEMBERS

The Institute supports a Professional Indemnity scheme for members in conjunction with brokers Marsh. The insurance policy is underwritten by CGU and applies to firms in Australia, New Zealand and Asia. Information about the scheme and Marsh contact details are available under "Members" on the AICLA website [www.aicla.org](http://www.aicla.org).

## NEW/ELEVATED MEMBERS

Congratulations to the following recently admitted and elevated members:

### NEW/ELEVATED MEMBERS

#### NEW MEMBERS

Name	Class	Division
Hiu Fank Kuok	Ordinary	International
David Breen	Ordinary	International
Dyana Fang Yin	Ordinary	International
Ho Lin Low	Ordinary	International
Danny Budianto	Ordinary	International
Stephanus Trisnanto	Ordinary	International
Arman Tarigan Girsang	Ordinary	International
Pak Sun Sunny Lui	Ordinary	International
Amanda Allen	Ordinary	Queensland
Geoffrey Beck	Ordinary	Queensland
Wanda Schuetz	Ordinary	Queensland
Chris Lucas	Ordinary	Victoria

#### ELEVATED MEMBERS

Name	Class	Division
Tracey Newton	Associate	New Zealand
Wong Kah Ling	Fellow	International

## POSITIONS VACANT

### Crawford & Company

#### Loss Adjuster – Darwin

A position has become available in Darwin for an experienced Loss Adjuster to manage the branch office.

To be successful in this role you will need to be experienced in a range of domestic and commercial claims. This role will suit a self-motivated, entrepreneurial person who is looking for the opportunity to combine the lifestyle benefits that Darwin has to offer with the development of an interesting practice which we believe has significant growth opportunities

A very attractive remuneration package is on offer, including base salary, company vehicle or car allowance, for the successful candidate.

Please direct all queries and your application to Anna Prusa, National HR Consultant at [jobs@crawco.com.au](mailto:jobs@crawco.com.au) or fax your application on (03) 9686 3844.

#### Liability Loss Adjusters - Perth, Adelaide and Sydney

Based in Atlanta, Georgia, Crawford & Company is the world's largest independent provider of claims management solutions to insurance companies, and self-insured entities, with a global network of more than 700 offices in 63 countries. Major service lines include property and casualty claims management, integrated claims and medical management for workers' compensation, legal settlement administration, including class action and warranty inspections, and risk management information services. The Company's shares are traded on the NYSE under the symbols CRDA and CRDB.

We are currently seeking suitably qualified Liability Loss Adjusters to form part of our well established team of liability professionals, based in Perth, Adelaide and Sydney.

Key accountabilities of these roles include:

- Successful management of a Liability caseload
- Compliance with client service requirements
- Review files/reports as required
- Report to State Manager and National Liability Manager on Liability team issues
- Participate in local market activities
- Liaise with Liability divisions interstate

To be successful in these individual roles, you will need to be experienced in the investigation/assessment of liability claims and some experience in a range of domestic and commercial claims would be beneficial. In addition, you will hold current AICIA membership, and have excellent IT, analytical, communication (both written and oral) and time management skills. Your leadership qualities and ability to contribute to team harmony will be highly regarded.

An attractive salary package is on offer including base salary, bonus, company vehicle or car allowance for the successful candidates.

Please direct all queries and your application including requests for a position description, to Anna Prusa, National HR Consultant at [jobs@crawco.com.au](mailto:jobs@crawco.com.au) or fax your application on (03) 9686 3844.

AICLA offers members the opportunity to advertise positions vacant in LA News. The cost is \$150.00 (+ GST) and the advertisement will be run for up to two months. If you wish to Advertise, please send information to [adminoffice@aicla.org](mailto:adminoffice@aicla.org). Advertisers can remain anonymous with job applicants responding direct to AICLA.

